

# SendSuite® Shipping 6.80

## Upgrade Process

September 2012

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### Overview

SendSuite® Shipping 6.80 contains new product features and updated carrier functionality. This version consists of updating compliance of the UPS® carrier component with the 2012 UPS® Business Rules.

### SendSuite® Shipping 6.80 Upgrade Process

After upgrading to SendSuite® Shipping 6.80, you must update your carriers and features (if purchased) in the correct order. Depending on your current version of SendSuite® Shipping, your upgrade requirements may be different. Reference the table below for the correct upgrade sequence.

Upgrade Sequence	Details
1. Version 6.80 Update	SendSuite® Shipping Version 6.80 Application DVD (VS82000)
2. If using Hazmat	HTS v8.0 (available on request)
3. If using UPS®	Install latest UPS Daily Rates from Application DVD (VS82000). Refer to upgrade guide for installation steps.
4. If using DHL®	No action required. Update included in SendSuite® Shipping application upgrade. <b>NOTE:</b> DHL® customers upgrading from a previous version of SendSuite® Shipping need to call Pitney Bowes customer support (1.800.888.0286) to get updated rate files.
5. If using FedEx®	No updates for this version.
6. If using IOP	No updates for this version.
7. If using USPS®/POST	No updates for this version.
8. If using SendSuite Dashboard	Not required, but available via SendSuite® Shipping browser interface. <b>NOTE:</b> If you are using Connect+, you must upgrade the Dashboard and SMI for anything other than a new install.
9. If using SMI	No updates for this version.
10. If using SendSuite Desktop	SendSuite Desktop version 6.20 or higher is required.

**NOTE:** Please refer to the SendSuite® Shipping Upgrade Guide (SVTS9136) for more information on upgrading your system.

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## SendSuite® Shipping Technical Information

Specific Requirements for Each SendSuite® Shipping Version				
	SendSuite® Shipping Version			
	Prior to 6.50	6.50	6.70	6.80
<b>Estimated Release Date</b>	Call Customer Support	12/2010	09/2011	09/2012
<b>Compatible to Upgrade from</b>	Call Customer Support	6.20 6.21 6.25	6.25 6.50	6.50 6.70
<b>Application Operating System</b>	Call Customer Support	<b>32-bit mode:</b> Win XP SP3 Win 2003 SP2/R2 Win 2008 SP2 Win 7 <sup>a</sup>  <b>64-bit mode:</b> Win 2008 SP2 Win 2008 R2 Windows 7 <sup>a</sup>	<b>32-bit mode:</b> Win XP SP3 Win 2003 SP2/R2 Win 2008 SP2 Win 7 <sup>a</sup>  <b>64-bit mode:</b> Win 2008 SP2 Win 2008 R2 Windows 7 <sup>a</sup>	<b>32-bit mode:</b> Win XP SP3 Win 2003 SP2/R2 Win 2008 SP2 Win 7 <sup>a</sup>  <b>64-bit mode:</b> Win 2008 SP2 Win 2008 R2 Windows 7 <sup>a</sup>
<b>Database</b>	Call Customer Support	<b>32-bit mode:</b> SQL 2000 <sup>b</sup> SQL 2005 SP3 SQL 2008 SP1 SQL 2008 R2 RTM  <b>64-bit mode:</b> SQL 2008 SP1 SQL 2008 R2 RTM	<b>32-bit mode:</b> SQL 2005 SP3 SQL 2008 SP1 SQL 2008 R2 RTM  <b>64-bit mode:</b> SQL 2008 SP1 SQL 2008 R2 RTM	<b>32-bit mode:</b> SQL 2005 SP3 SQL 2008 SP1 SQL 2008 R2 RTM  <b>64-bit mode:</b> SQL 2008 SP1 SQL 2008 R2 RTM
<b>Upgrading to SendSuite® Shipping Version 6.80</b>	Call Customer Support	Supported	Supported	Supported

a Only for Admin Workstation and Thin Client Workstation.

b SendSuite® Shipping 6.50 was the last version to support SQL Server 2000.

**NOTE:** PBDS Framework has been removed from SendSuite® Shipping as of version 6.21. This simplifies carrier installation and setup. There is no change in the customer's use of this carrier after the removal of the PDBS Framework. This upgrade automatically transitions customer setup information from the current setup to the new XML carrier setup for DHL®.

**NOTE ON DEPLOYMENT:** New customer systems will not have the PBDS framework installed. For existing customers, the upgrade will leave the framework intact, and we strongly recommend that you do NOT uninstall this framework!

### **Supported Browsers**

- Microsoft® Internet Explorer v6.0 with all current Microsoft hotfixes.
- Microsoft® Internet Explorer v7.0 with all current Microsoft hotfixes.
- Microsoft® Internet Explorer v8.0 with all current Microsoft hotfixes.

**NOTE:** Although Microsoft® Internet Explorer v6.0 is supported, Pitney Bowes recommends using Microsoft Internet Explorer v7.0.

## **What's New in SendSuite® Shipping 6.80**

### **UPS® Business Rules 2012 Compliance**

Following new features are implemented in SendSuite for UPS 2012 Business Rules compliance.

### **Display of Notification of Terms and Conditions**

When available, a notification of Terms and Conditions will be displayed when SendSuite is launched.

### **Residential and Extended Area Surcharges**

This service offering expands Residential Surcharges at the shipment level to non-US origin shipments delivered to residential-classified locations in the US50, for all services and bill terms and applies a segmented Extended Area Surcharge for both pickups and deliveries.

### **UPS Paperless® Invoice Enhancements**

This service offering enhances UPS Paperless Invoice to include Paperless NAFTA C/O for shipment processing. In addition, the Declaration Statement has been increased from a maximum of 250 characters to a maximum of 550 characters.

### **UPS Label Modification to Support the USPS Intelligent Mail Package Barcode Regulation**

The USPS is implementing changes to services that UPS customers participate in through UPS Returns Flexible Access and UPS SurePost. The USPS will be phasing out the current Delivery Confirmation Barcode and upgrading it to the new Intelligent Mail Package Barcode (IMPB).

### **Hazardous Material/International Dangerous Goods Accessorial Fee**

This service offering enhances the hazardous material accessorial fee structure to assess fees based on HazMat substance, transportation mode, service, and HazMat packaging.

### **Third Party Software Not Functional on 64-Bit**

Third party software is not functional on 64-bit:

- FedEx 10.4
- Hazmat (HTS)
- AES Direct

***Technician-Installed Update: Remote Option***

You can schedule one of our Pitney Bowes Remote Support technicians to update your system remotely. The technician will remotely connect to your system and perform the update. We will work with your staff to test the system to ensure your business flow is working properly after the update. The basic cost of this service is \$270.00, but could vary depending on the complexity of your system.

***Technician-Installed Update: On-Site Option***

You can schedule a Pitney Bowes technician to come on-site to your location to perform the update in person. The technician will contact you and schedule an agreeable time. Some geographical restrictions or surcharges may apply. The base cost is \$1400.00, but could vary depending on the complexity of your system.

To take advantage of this offer and schedule your Pitney Bowes assisted software update, please call 1-800-888-0286 (between 8am and 8pm Eastern time) and press "2" on your phone keypad.

These upgrades contain important carrier compliance upgrades and we strongly encourage you to apply them to ensure your system receives important carrier data updates.