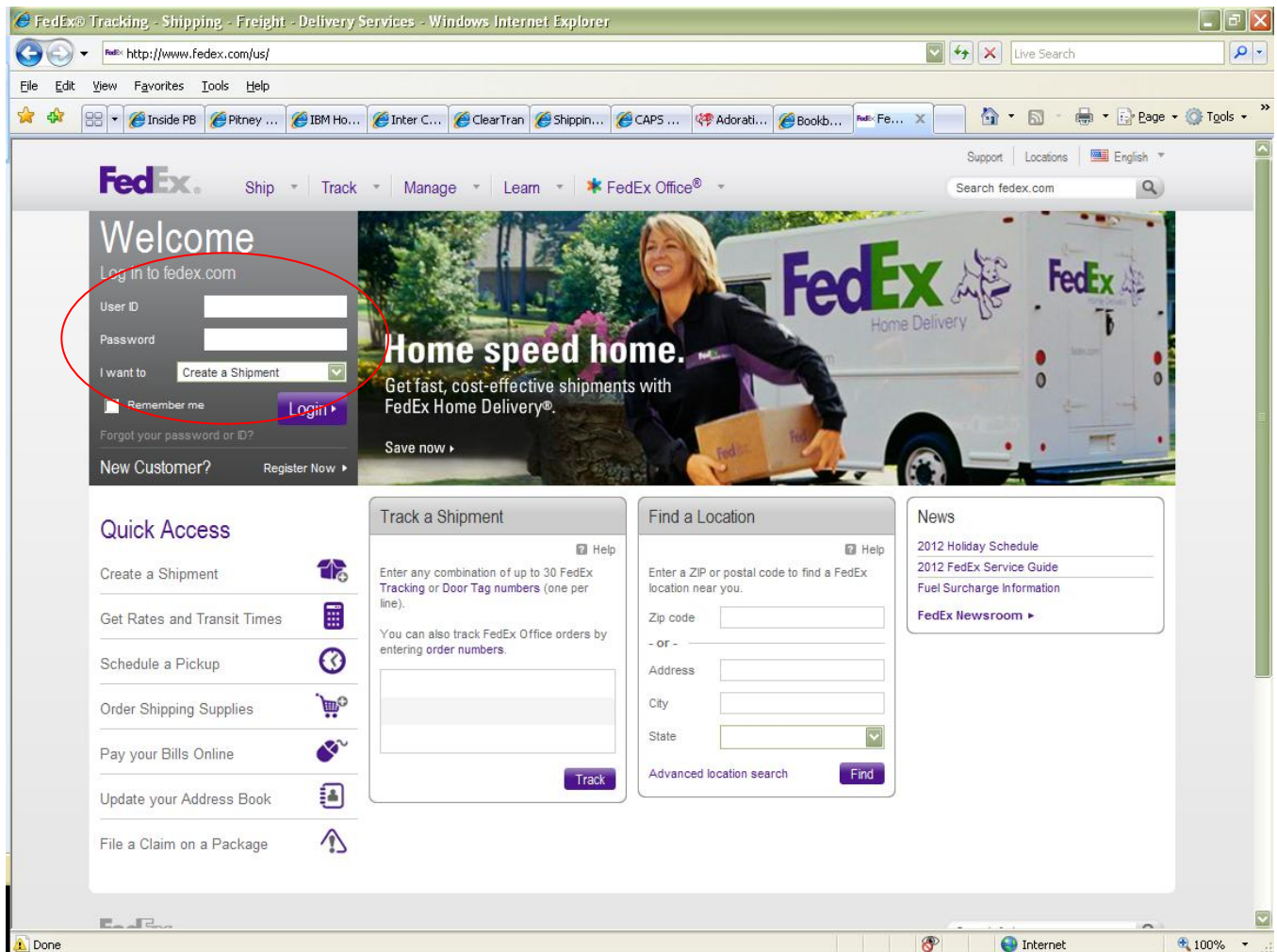


HOW TO VIEW DETAILED INVOICES ON FEDEX.COM

1. Visit <https://www.fedex.com/us/>
2. Enter your User Name and Password (Note: You must have a fedex.com account created in order to view your invoice details online.)



The screenshot shows the FedEx.com website in a Windows Internet Explorer browser window. The address bar displays "http://www.fedex.com/us/". The page features a navigation menu with "Ship", "Track", "Manage", "Learn", and "FedEx Office®". A search bar is located in the top right corner. The main content area includes a "Welcome" section with a login form. The login form is highlighted with a red circle and contains the following fields: "User ID", "Password", and "I want to" (set to "Create a Shipment"). There are also "Remember me" and "Login" buttons. Below the login form, there are links for "Forgot your password or ID?" and "New Customer? Register Now". The main banner features a woman holding a FedEx Home Delivery box, with the text "Home speed home. Get fast, cost-effective shipments with FedEx Home Delivery®." and a "Save now" link. The page also includes a "Quick Access" sidebar with links like "Create a Shipment", "Get Rates and Transit Times", "Schedule a Pickup", "Order Shipping Supplies", "Pay your Bills Online", "Update your Address Book", and "File a Claim on a Package". There are also sections for "Track a Shipment", "Find a Location", and "News".

Continue...

3. Choose the "Manage" tab and click on the "View/Pay Bills".

The screenshot shows the FedEx Ship Manager website in a Windows Internet Explorer browser. The browser's address bar displays the URL: https://www.fedex.com/shipping/shipEntryAction.do?method=doEntry&locale=en_us&urlparams=us&Type=F. The browser's title bar reads "FedEx Ship Manager - Create a Shipment - Windows Internet Explorer".

The website's navigation bar includes the FedEx logo and several tabs: "Ship", "Track", "Manage", and "Learn". The "Manage" tab is circled in red. Below the navigation bar, there are four main menu categories: "Package, Envelope, or Express Freight", "Freight Shipments", "Expedited/Extra-care Handling", and "Air/Ocean Freight Forwarding".

The "Package, Envelope, or Express Freight" menu is expanded, and the "View/Pay Bills" option is circled in red. Other options in this menu include "Go to My FedEx", "Run Reports", "Submit Claims", "Access Address Book", "Go to FedEx Global Trade Manager", and "Access FedEx Return Manager".

The main content area is titled "2. To" and contains several sections for shipment details:

- Country/Location:** United States (dropdown)
- Company:** Select or enter (text input)
- Contact name:** Select or enter (dropdown)
- Address 1:** (text input)
- Address 2:** (text input)
- City:** (text input)
- State:** Select (dropdown)
- ZIP:** (text input)
- Phone no.:** (text input) ext. (text input)
- Perform detailed address check
- This is a residence
- Save new recipient in address book

Additional sections include:

- Special Services (optional):** Select additional services for your shipment.
- Pickup/Drop-off (optional):** You are dropping off your package at a FedEx location.
- E-mail Notifications (optional):** Send an e-mail to yourself, the recipient or others indicating the status of your shipment.
- Rates & Transit Times (optional):** Amounts are shown in USD. A table with columns "Select", "Service and Transit Time", and "Your Rate" is partially visible.

The browser's status bar at the bottom shows the URL <http://www.fedex.com/us/fcd/pckgenvlp/online-billing>, the Internet icon, and a 100% zoom level.

Continue...

4. Under “Credit Card Billing Activity for Last X days,” select the date range of the invoices you would like to view; then click on the individual invoice(s) for which you would like to view the details.

The screenshot shows the FedEx Billing Online interface in a Windows Internet Explorer browser. The page title is "FedEx Billing Online" and the URL is "https://www.fedex.com/fedexbillingonline/applications.jsp". The user is logged in as "Vera Stoller".

The "Account Summary" section shows the primary account number 3326-9857-5 and a balance due of \$0.00. Below this, there are navigation tabs for "Last 30 days", "31 - 60 days", "61 - 90 days", "91 - 180 days", and "In dispute". The "31 - 60 days" tab is selected and circled in red.

The "Credit Card Billing Activity for 31 - 60 days" section displays a table of invoices. A red arrow points to the "Filter by" dropdown menu, which is currently set to "None selected". The table has columns for "Select all", "Invoice Number", "Tracking/billing id", "Date", "Type", "Product Group", "Reference", "Status", and "Total Billed".

Select all	Invoice Number	Tracking/billing id	Date	Type	Product Group	Reference	Status	Total Billed
<input type="checkbox"/>	4-173-04391	801534715491	10/11/2012	Express		NO REFERENCE INFORMATION	Paid CC	54.62
<input type="checkbox"/>	4-171-00554	801534714267	10/11/2012	Express		NO REFERENCE INFORMATION	Paid CC	14.30
<input type="checkbox"/>	4-171-00554	876901006142	10/11/2012	Express		NO REFERENCE INFORMATION	Paid CC	79.90

Below the table is a "Notify user" button. At the bottom of the page, there is a "Credit Card Billed Activity Summary" section with a table showing activity for the account 3326-9857-5.

Currency	0-30 days	31-60 days	61-90 days	91-180 days
USD	0.00	148.82	0.00	81.17

Continue...

5. You will be able to view the Invoice Summary, with options to “Download Invoice” or view “Invoice Details”.

The screenshot shows the FedEx Billing Online interface in a Windows Internet Explorer browser. The page title is "FedEx Billing Online" and the URL is "https://www.fedex.com/fedexbillingonline/application.jsp". The interface includes a navigation bar with "Account Summary", "Search/Download", "My Options", and "Message Center". The "Invoice Detail View" section is active, displaying an "Invoice Summary" and a "FedEx Invoice Details" table.

Invoice Summary

Billing Information		Charge Summary	
Invoice no.	4-173-04391	Total express charges	54.62
Account no.	3326-9857-5	Total ground charges	0.00
FedEx Tax ID No.	71-0427007	Total other charges	0.00
Invoice date	10/17/2012	Total invoice amount	54.62
Due date	11/01/2012	Total payments and credits	54.62
Invoice status	Closed	Total balance due	\$0.00

Buttons: [Notify User](#), [Download invoice](#), [Dispute invoice](#)

FedEx Invoice Details

Filter by: None selected

Select all	Tracking / billing ID	Date	Type	Product group	Reference	Pavor	Status	Meter	Total Billed	Balance due
<input type="checkbox"/>										
<input type="checkbox"/>	801534715491	10/11/2012	Express		NO REFERENCE INFORMATION	Shipper	Closed	000000000	54.62	0.00

Buttons: [Notify User](#)

Continue...

6. View complete shipping invoice details.

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FedEx Billing Online

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Account Summary
Search/Download
My Options
Message Center

Tracking ID Details
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Tracking ID Summary
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Billing Information	Messages
Tracking ID no. 801534715491	Package sent from: 60816 zip code
Invoice no. 4-173-04391	Distance Based Pricing, Zone 5
Account no. 3326-9857-5	
Bill date 10/11/2012	
Total Billed \$54.62	
Status Paid CC	

[View Tracking ID History](#)
[View signature proof of delivery](#)

Transaction Details
[Help](#) | [Hide](#)

Sender Information	Recipient Information
OLVIA BLAKE PITNEY BOWES GFS 1 ELMCROFT RD STAMFORD CT 06926-0700 US	OLVIA BLAKE PITNEY BOWERS 1 ELMCROFT RD 68205 STAMFORD CT 06926 US
Shipment Details	Charges
Ship date 10/11/2012	
Payment type Shipper	
Service type FedEx 2Day	
Zone 05	
Package type Customer Packaging	
Pieces 1	
Weight 12.0 lbs	
Rated method 000	
Meter No.	
Declared value \$500.00	
Original Reference	
Customer reference no. NO REFERENCE INFORMATION	
Department no.	
RMA no.	
Reference #2	
Reference #3	
Proof of Delivery	
Delivery date 10/15/2012 14:50	
Service area code A2	
Signed by L.MARIN	
View signature proof of delivery	

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Dispute
Notify user

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